"Solutions" Image Services Document Locator Help and Resources

Table of Contents

Introduction	1
Quick Guides	1
F1 Within Document Locator	
ColumbiaSoft	
Complete Guides	
Online Customer Support Center	
Contact Solutions	

Introduction

This guide describes various resources available for help using Document Locator and where to find assistance.

Quick Guides

Solutions, Inc. has developed several quick guides that are intended to be exactly that—short, quick-to-the-point guides for various processes and topics within Document Locator. Topics include but are not limited to:

Add Pages to a Document via Black Ice

Adding Stamps and Notes to a Document in Black Ice

Basic Scan Console

Searching in Document Locator

Searching in Webtools

Quick Tips

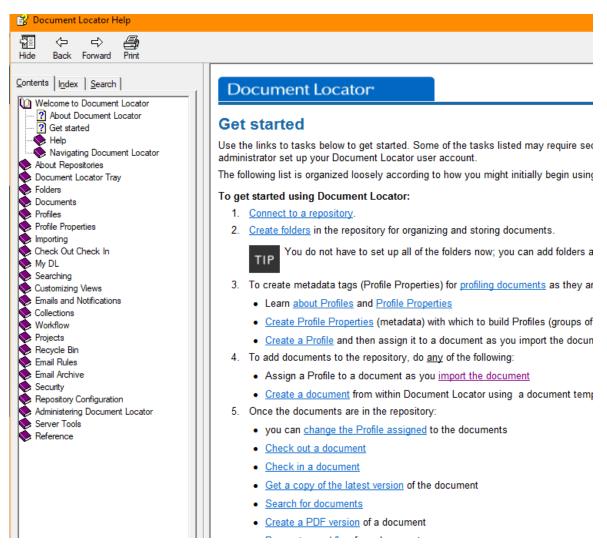
The list of guides is being expanded and updated often. The quick guides can be accessed at http://downloads.gmdsolutions.com/downloads/DLHelp/

Our Imaging Specialists will be developing 'How To' videos soon to also assist in using Document Locator.

F1 Within Document Locator

Press F1 on the keyboard to access the Full Featured Help. If press within a field, the help will go to the specific help for that field or function.

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ColumbiaSoft

Complete Guides

More complete help guides are available on any PC that has the Document Locator desktop client loaded. To access them, go to Start, All Programs on the PC and then Columbia Soft. Depending on the applications loaded, there is a Client Getting Started Guide, Scan Getting Started Guide, installation guides, Email Management, and Workflows.

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Again, the items available depend on the programs loaded on the PC.

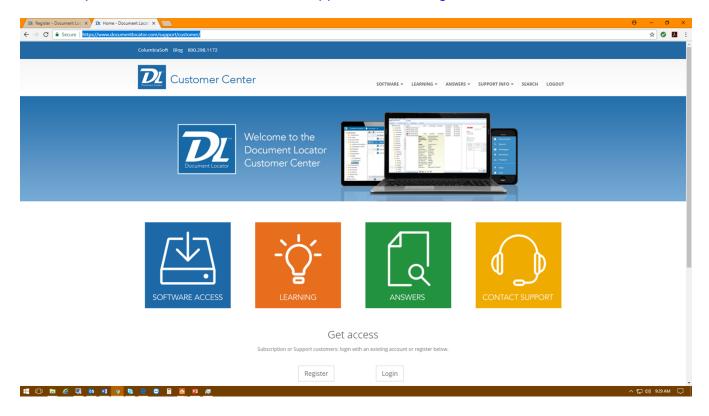
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Online Customer Support Center

ColumbiaSoft, the developer of Document Locator, has an online customer support center that has resources for learning, support, and all things related to your document management system. You will need to register for a user account to access this site. Register with the following link:

https://www.documentlocator.com/support/customer/register/



Contact Solutions

If you have any questions, concerns, or suggestions contact Solutions, Inc. Send an email to dl@gmdsolutions.com The message will go to the entire Document Locator team. If you prefer to call, telephone (712) 262-4520.